

SEARCH FOR DOCTORS, HOSPITALS AND MORE



HEALTH TOOLS MAKE COST AND QUALITY CLEARER

Our online health tools help you get the most value from your health plan, and make getting cost and quality information about providers easier so you can make smart health care decisions.

A BETTER SEARCH EXPERIENCE

Our most popular online tool, Find a Doctor, lets you find the right providers for you; from primary care doctors and specialists to hospitals, imaging centers, urgent care centers, pharmacies and more.

You will see which doctors and hospitals are in network for your plan. If your plan has several tiers, you can see which doctors participate at the Preferred, Enhanced or Standard Value Level of Benefits. This will help you save money and avoid higher out-of-pocket costs.

CHOOSING JUST GOT EASIER

Find a Doctor offers a deeper look into the details about each provider, so it's easier to make the right selection. You can use everyday words when you search, like heart disease or pediatrician. The search results will apply to your own health plan. The results can be filtered to find a doctor who meets your own preferences.

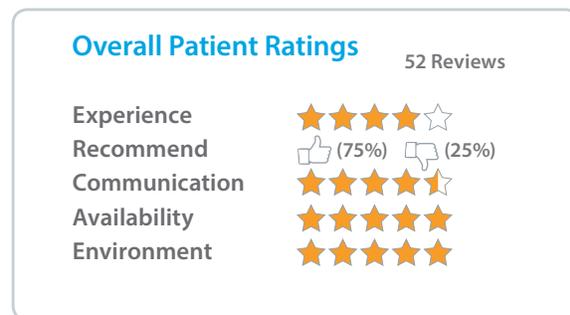
A results summary shows all of your options, including:

- Contact information and distance
- Patient ratings
- Blue Distinction® Centers
- Allegheny Health Network-employed providers
- Participation at the Preferred, Enhanced or Standard Value Level of Benefits.

GET THE DETAILS

Each provider profile includes practice details such as location and office hours, physician credentials, plans accepted, and hospital affiliations, plus quality ratings and patient reviews. You can print out the details about the doctors that you find. You can also download a directory of your search results.

Patient Experience Review ratings may appear on each provider search listing as an indicator of other patients' opinions about their experiences. Patient Experience Review lets you read what other people think of the providers and medical facilities you're considering. With Patient Experience Review, you can rate your experiences on a star basis, just like with restaurants and movies.



RATINGS BASED ON FIVE KEY CRITERIA

In a Patient Experience Review, providers are rated on five criteria: experience, communication, availability, environment and recommendation. After your appointment, you can even write and submit your own reviews.

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SHARE YOUR OPINIONS WITH PATIENT EXPERIENCE REVIEWS

QUALITY MATTERS

Cost and convenience are just a few things to think about when choosing providers. Quality and overall experience are also important.

In addition to Patient Experience Review ratings, you'll also see other helpful quality information, including:

- Board certifications
- Accreditations
- Physician Quality Measures ratings
- Participation in quality programs such as Blue Physician Recognition
- Blue Distinction designations

These quality measures draw data from trusted sources such as the Blue Cross and Blue Shield Association (BCBSA), The Joint Commission on Accreditation of Healthcare Organizations (JCAHO), and WebMD®.

Seeing providers' quality measures can help you choose the right providers to fit your needs.

[Log in to mybenefitshome.com](https://mybenefitshome.com)
to access Find a Doctor.

Find a Doctor is one of our many online health tools that make it easier for you to understand and manage your health care and shop for high-quality, high-value providers.

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Blue Distinction Centers (BDC) met overall quality measures for patient safety and outcomes, developed with input from the medical community. A Local Blue Plan may require additional criteria for facilities located in its own service area; for details, contact your Local Blue Plan. Blue Distinction Centers+ (BDC+) also met cost measures that address consumers' need for affordable healthcare. Each facility's cost of care is evaluated using data from its Local Blue Plan. Facilities in CA, ID, NY, PA, and WA may lie in two Local Blue Plans' areas, resulting in two evaluations for cost of care; and their own Local Blue Plans decide whether one or both cost of care evaluation(s) must meet BDC+ national criteria. Blue Distinction Total Care (BDTC) providers met BDTC national criteria. National criteria for BDC, BDC+, and BDTC are displayed on www.bcbs.com. Individual outcomes may vary. For details on a provider's in network status or your own policy's coverage, contact your Local Blue Plan and ask your provider before making an appointment. Neither Blue Cross and Blue Shield Association nor any Blue Plans are responsible for non-covered charges or other losses or damages resulting from Blue Distinction or other provider finder information or care received from Blue Distinction or other providers.

The Claims Administrator/Insurer complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al número en la parte posterior de su tarjeta de identificación (TTY: 711).

Kominike : Si se Kreyòl Ayisyen ou pale, gen sèvis entèprèt, gratis-ticheri, ki la pou ede w. Rele nan nimewo ki nan do kat idantite w la (TTY: 711).